# *Affordable Technical Solutions*

*Technical Services, Computer Support and Consulting*

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## $79 "Risk Free" Linux Conversion Offer:

*Concept of the Offer:*

Bring me your older computer with an obsolete Windows version (XP or later), or any computer you are currently unable to use because of software problems. I will do a free evaluation to determine if a current version of Linux Mint can be installed. If so, I will convert the obsolete or non-functional operating system to secure, stable, high-performance Linux for $79.

If you find you don't like it, you can return the computer to me and I will return your $79. Since you started with a non-usable computer, you have lost nothing by trying it with Linux.

*Things to understand about Linux:*

1. Linux is not Microsoft Windows. Most programs written for Windows can not be installed in Linux. This is really good, because it means all the malware that attacks Windows simply can not run. Linux is virtually immune to all the viruses and other bad stuff out there on the Internet.
2. There are equivalent programs for all common tasks such as word processing, spreadsheets, picture editing, listening to music, email, etc. Many are already installed. Others can be easily downloaded and installed at no cost through the software center. You can open all common file formats such as documents, spreadsheets, pictures, music, and videos. Most files you have in Windows can be opened in Linux. Web browsers like Firefox look and work exactly the same in Linux.
 3. "The Internet" is exactly the same.
3.1 Any web site you can go to with Windows, you can go to with Linux. This includes Facebook and other social media, your on-line banking portal, etc. Your login information for these sites do not change.
3.2 Your email address, password, and mail servers do not change.
3.2.1 If you are accessing email though a web browser nothing is different and there are no messages or addresses to transfer.
3.2.2 If you used a program (such as Outlook Express) in Windows, messages and addresses are stored in the program. If you need them saved and transferred they must be exported from the old program and imported in to the new program. Note that this would be necessary whether switching to Linux or another Windows computer.
3.3 Your Internet Service Provider (Frontier, Spectrum, Hughesnet, etc.) does not change. Linux will connect to your modem/router just fine.
4. Linux is open source software and is provided as-is. Except as specified in this offer there is no warranty whatsoever. Note that you never had much of a warranty on Windows either. The original manufacturer's warranty on your computer covered hardware only.

*What I will do for $79:*

1. I will run diagnostics on your motherboard, RAM, and hard drive to detect any physical problems. (There is no sense installing software on a hard drive that is mechanically failing.)
2. I will open the case (tower/desktop computers), blow out dust, check that fans are running.
3. I will install Linux Mint (the most popular distribution).
4.1 If you wish to keep the existing Windows partition (working or not) *and if there is enough room left on the hard drive to install Linux* I can install Linux as a dual boot configuration with Windows. This would allow you to access old files.
4.2 If dual boot is not desired or possible, I will replace Windows with Linux. Note that this will overwrite all files on the hard drive. If there are files you want saved, that must be done first and is not included in the $79 special offer.
5. If you wish to use Thunderbird [an email client] instead of webmail, I will set up access to your mail servers.
6. I will provide some written information and instructions, and a brief tutorial/demonstration of how to use Linux. (The Lubuntu and Mint Desktops are very similar to Windows so you will not need to learn a completely new system.)
11. If you are not satisfied with Linux after a 2 week trial, you can return the computer to me. I will buy it from you for $79 or give you $79 trade credit towards a new or refurbished computer or other technical service.
  *You can't lose*. I am willing to make this offer because I am confident you will find Linux as easy to use as your old Windows, probably easier to use than Windows 10, and definitely a lot more reliable, stable, private, and secure.

*Exclusions:*

1. Extensive hardware testing, troubleshooting, repair is not included.
2. Repairing the existing Windows operating system or recovering files is not included.
2.1 If you have not backed up your files (documents, pictures, etc.) they will be lost if Linux is installed in place of Windows.
2.2 If you require data backup or recovery, this is an extra charge which is non-refundable.
2.3 Recovering, exporting, converting, and transferring email messages or address book data (from programs such as Outlook Express, Windows Mail, Windows Live Mail) is available but is not included.
2.4 Exporting, transferring, and converting desktop shortcuts or Internet bookmarks / favorites is not included.
3. Pick up, delivery, on site installation and setup, printer driver installation, etc., are available but are not included.
4. Any additional charges for extra services such as data recovery and transfer, delivery, on-site setup, etc., are not refundable.
5. I perform basic hardware diagnostics before installation but I can not guarantee your computer's *hardware*.